



ArcelorMittal

ArcelorMittal Data Protection Procedure

The processing of information relating to individuals is regulated in many countries where ArcelorMittal is present. ArcelorMittal recognizes that Personal Data must be treated with caution, being it employees' or business partners' data. ArcelorMittal therefore wishes to adopt practical and legal measures in order to protect Personal Data handled under its responsibility.

The aim of this Procedure is to lay down uniform, adequate and global data protection standards and to facilitate Group-wide transfers of Personal Data compliant with legal data protection requirements.

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Definitions

Subsidiary

„Subsidiary” means any company or legal entity fully consolidated and controlled by ArcelorMittal SA, registered with the Company and Trade Register of Luxembourg under n°B. 82 454.

The term „control” means the possession, direct or indirect, through one or more intermediaries of the power to direct or cause the direction of the management and policies of a company or legal entity, whether through the ownership of voting securities, by contract or otherwise.

Personal Data

“Personal Data” means any information relating to an identified or identifiable natural person. An identifiable person is one who can be identified, directly or indirectly, in particular by reference to an identification number or to one or more factors specific to his physical, physiological, mental, economic, cultural or social identity.

Data Subject

“Data Subject” means any natural person whose personal data are processed by an Subsidiary in the context of a process falling in the scope of this Procedure.

Processing

“processing” of Personal Data means any operation or set of operations which is performed upon Personal Data, whether or not by automatic means, such as collection, recording, organization, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, blocking, erasure or destruction;

Special Categories of Data (“Special Data”)

“Special Data” means Personal Data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, trade-union membership, and data concerning health or sex life.

HR Data

“HR Data” means any Personal Data relating to employees, candidates, trainees, temporary workers or retirees of any ArcelorMittal Subsidiary.

Global Tools/Databases

“Global Tools/Databases” refers to any IT tool (i) including Personal Data (ii) not being restricted to a site, a Business Unit, a segment.

For instance

One HRIS

Data Controller

“Data Controller” or “Controller” means the natural or legal person which alone or jointly with others determines the purposes and means of the processing of Personal Data.

Processor

“Processor” means a legal entity which processes Personal Data on behalf of the Data Controller. The word “Processor” has the same meaning as “Service Provider” as commonly used within ArcelorMittal.

ArcelorMittal Processor

“ArcelorMittal Processor” means a Processor that is an ArcelorMittal Subsidiary.

Europe (“EU”)

Europe means the 27 member states of the European Union as at November 2010 + the 3 members of the EEA:

Iceland
Liechtenstein
Norway
Austria
Belgium
Bulgaria
Cyprus
Czech Republic
Denmark
Estonia
Finland
France
Germany
Greece
Hungary
Ireland
Italy
Latvia
Lithuania
Luxembourg
Malta
Netherlands
Poland
Portugal
Romania
Slovakia

Slovenia

Spain

Sweden

United Kingdom

Data Exporter

“Data Exporter” means any Subsidiary located in Europe processing Personal Data in Europe, such Personal Data being further transferred or made available to an Subsidiary outside of Europe.

Data Importer

“Data Importer” means any Subsidiary located outside of Europe processing Personal Data, such Personal Data having being transferred or made available by a Subsidiary located in Europe.

The terms in this Procedure shall be interpreted in accordance with the EU Directives 95/46/EC and 2002/58/EC.

Article 1 - Status of the Procedure

The ArcelorMittal Group Management Board has overall responsibility for the implementation of this Procedure.

All directors, officers and employees of ArcelorMittal and its Subsidiaries worldwide that process Personal Data must comply with this Procedure.

Any violator of this Procedure will be subject to disciplinary action, in accordance with local applicable laws and policies.

ArcelorMittal recognizes that certain laws may require stricter standards than those described in this Procedure. In this case, ArcelorMittal Subsidiaries will handle Personal Data in accordance with local law applicable at the place where the Personal Data are processed. Where applicable local law provides a lower level of protection of Personal Data than that established by this Procedure, then the requirements of this Procedure shall apply.

Specific privacy policies have been and will be developed in order to govern the use of some particular tools/databases. In case of contradiction between this Procedure and a specific privacy policy, such specific privacy policy shall prevail. Tools and databases not covered by a specific privacy policy will be solely governed by this Procedure.

This Procedure has been adopted in the context of the European Directive 95/46, as ArcelorMittal’s “Binding Corporate Rules”.

Questions about compliance with this Procedure and/or with specific privacy policies may be addressed to the relevant Data Protection Correspondent (See Schedule VI).

The date of entry into force of this Procedure for any particular Subsidiary is subject to the execution of the Data Protection Procedure Signature Form by such Subsidiary.

Article 2 - Scope of the Procedure

This Procedure covers:

(i) any and all Personal Data processed in the EU by or on behalf of ArcelorMittal, including employees, customers and suppliers’ Personal Data

and

(ii) any and all Personal Data processed in the EU by or on behalf of ArcelorMittal, and further transferred or made available outside of the EU, including employees, customers and suppliers’ Personal Data.

This Procedure covers any person whose Data are processed, regardless to his/her nationality.

This Procedure does not cover data rendered anonymous. Data are rendered anonymous if individual persons are no longer identifiable, neither directly nor indirectly identifiable.

This Procedure does not cover data processed ab initio locally outside of the EU by a Subsidiary, and not further transferred, neither in whole nor in part, to an EU member country. Such Personal Data shall be processed in accordance with local law applicable at the place where the Personal Data are processed.

Current in-scope processes are further described in Schedule VIII of this Procedure.

Article 3 - Principles for processing Personal Data

3.1. Legitimacy criteria

Personal data shall be processed based on the following grounds:

- The Data Subject has unambiguously given his consent; or
- The processing is necessary for the performance of a contract to which the Data Subject is party or in order to take steps at the request of the Data Subject prior to entering into a contract; or
- The processing is necessary for compliance with a legal obligation to which the controller is subject; or
- The processing is necessary in order to protect the vital interests of the Data Subject; or
- The processing is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the controller or in a third party to whom the data are disclosed

Personal Data may also be processed (i) if any ArcelorMittal Subsidiary is required to do so by law or legal process (ii) to law enforcement authorities or other government officials based on an enforceable government request, or in connection with an investigation of suspected or actual illegal activity (iii) when disclosure is necessary or appropriate either because the vital interests of ArcelorMittal or its employees' integrity or physical or mental wellbeing could be affected.

or

- The processing is necessary for the purposes of the legitimate interests pursued by the controller or by the third party or parties to whom the data are disclosed, except where such interests are overridden by the interests for fundamental rights and freedoms of the Data Subject.

3.2. Rules for processing Personal Data

Personal Data will be processed fairly and lawfully.

Personal Data will be collected for specified, legitimate purposes and not processed further in ways incompatible with those purposes.

Personal Data will be adequate, relevant to and not excessive for the purposes for which they are collected and used.

Personal Data will be accurate, and where necessary, kept up-to-date. Reasonable steps will be taken to rectify or delete Personal Data that is inaccurate or incomplete.

Personal Data will be kept only as long as it is necessary for the purposes for which it was collected and processed, taking the

legal obligations to preserve records into consideration.

Special Categories of Data will be provided with additional safeguards as provided by Article 9 of this Procedure.

Personal Data may be accessed only by persons whose function requires the handling of such Personal Data, on a need-to-know basis.

Schedule I includes a checklist of questions to illustrate the above rules.

Schedule II includes precise procedures to be followed when setting up a new information system, the purpose of which is to ensure that the above rules are complied with.

3.3. Special Categories of Data

Processing of Special Data is prohibited except if:

- The Data Subject has given his explicit consent to the processing of those Special Data, except where the applicable laws prohibit it; or
- The processing is necessary for the purposes of carrying out the obligations and specific rights of the controller in the field of employment law (e.g. anti-discrimination) in so far as it is authorized by national law providing for adequate safeguards; or
- The processing is necessary to protect the vital interests of the Data Subject or of another person where the Data Subject is physically or legally incapable of giving his consent; or
- The processing is carried out in the course of its legitimate activities with appropriate guarantees by a foundation (such like the ArcelorMittal Foundation), association or any other non-profit-seeking body with a Health & Safety or Social Responsibility aim and on condition that the Processing relates solely to the members of the body or to persons who have regular contact with it in connection with its purposes and that the data are not disclosed to a third party without the consent of the Data Subjects; or
- The processing relates to Special Data which are manifestly made public by the Data Subject; or
- the processing of sensitive data is necessary for the establishment, exercise or defence of legal claims; or
- The processing of the sensitive data is required for the purposes of preventive medicine, medical diagnosis, the provision of care or treatment or the management of health-care services, and where those sensitive data are processed by a health professional subject under national law or rules established by national competent bodies to the obligation of professional secrecy or by another person also subject to an equivalent obligation of secrecy.

Article 4 - Security and Confidentiality

4.1. ArcelorMittal IT Baseline Security Controls

Appropriate technical, physical, and organizational measures will be taken to prevent unauthorized access, unlawful processing, and unauthorized or accidental loss, destruction, or damage to data, as described in more detail on Schedule III attached to this Procedure (ArcelorMittal IT Baseline Security Controls).

Having regard to the state of the art and the cost of their implementation, such measures shall ensure a level of security appropriate to the risks represented by the processing and the nature of the data to be protected.

All Global tools, Segment-specific processes and local software applications falling in the scope of this Procedure must comply with ArcelorMittal IT Baseline Security Controls.

In order to ensure that any future tool or process will comply with this standard, the ArcelorMittal Baseline IT Security controls will be included as part of the specifications (See Schedule II). Any external consultant having access to ArcelorMittal's systems and tools as a user must be committed to follow AM Baseline IT Security controls.

ArcelorMittal IT Baseline Security Controls will be updated by the Data Protection Committee, on an as-needed basis.

The level of protection and security so defined is a minimum standard that all ArcelorMittal Subsidiaries must have in place. ArcelorMittal Subsidiaries are encouraged to adopt additional security measures, when appropriate.

Questions about compliance with ArcelorMittal IT Baseline Security controls (Schedule III) may be addressed to the relevant IT Compliance & Security Officer ("ITCS", See Schedule VI).

4.2. Security breaches

The Data Protection Correspondent and/or the ITCS shall immediately notify the Data Protection Committee of any suspected or actual security breach or similar incident that has, or might have, compromised the privacy or security of any Personal Data.

The concerned ArcelorMittal Subsidiary(s) shall take all actions to address any such known security breach or attempted breach, and shall cause any external providers to cooperate fully, in accordance with Data Protection Committee's direction. Any Data Protection Correspondent so requested by the Data Protection Committee shall assist in security breach detection and identification.

The concerned ArcelorMittal Subsidiary(s) and the Data Protection Correspondent shall cooperate fully with civil or criminal authority in any investigation or action relating to such breach, or attempted breach.

The security breach shall then be documented by the Data Protection Committee in order to share the lesson learned and modify the ArcelorMittal IT Baseline Security Controls accordingly (if necessary).

Article 5 - Rights of Data Subjects

5.1. Data Controller

Each ArcelorMittal Subsidiary will be responsible for its compliance with this Procedure.

Each ArcelorMittal Subsidiary is deemed to be Controller of its HR Data, unless otherwise established by a specific privacy policy or approved by the Data Protection Committee.

(For information purposes only : for non-HR information systems, the legal entity acting as "Business Owner", as understood under ArcelorMittal usual practices, can be considered as Controller).

5.2. Transparency and information right

This Procedure shall be made readily available to every Data Subject. A copy shall be made available upon request, either on paper or by way of an electronic tool.

The Data Subject shall be informed of the transfer and processing of their Personal Data.

Before their data is processed Data Subjects will be given the following information:

- The identity of the controller(s) and of his representative, if any,
- The purposes of the processing for which the data are intended,
- Any further information such as:
 - i) the recipients or categories of recipients of the data,
 - ii) the existence of the right of access to and the right to rectify the data concerning him.

Where the data have not been obtained from the Data Subject, the obligation to inform the Data Subject does not apply if the provision of such information proves impossible or would involve a disproportionate effort or if recording or disclosure is expressly laid down by law.

5.3. Rights of access, rectification, erasure and blocking of data

Every Data Subject has the right to obtain without constraint at reasonable intervals and without excessive delay or expense a copy of all data relating to them that are processed.

For the avoidance of doubt, a Data Subject has no right to have access to any Personal Data not relating to him/her.

Every Data Subject has the right to obtain the rectification, erasure or blocking of data in particular because the data are incomplete or inaccurate.

Every Data Subject has the right to object, at any time on compelling legitimate grounds relating to their particular situation, to the processing of their Personal Data, unless that processing is required by law. Where the objection is justified, the processing must cease.

Every Data Subject has the right to object, on request and free of charge, to the processing of Personal Data relating to him/her for the purposes of direct marketing.

The Data Subjects can get access to their Personal Data by submitting a request to the concerned Controller. The Controller may disregard requests that are manifestly unreasonable.

5.4. Automated individual decisions

No evaluation of or decision about the Data Subject which significantly affects them will be based solely on automated processing of their data unless that decision:

- is taken in the course of the entering into or performance of a contract, provided the request for the entering into or the performance of the contract, lodged by the Data Subject, has been satisfied or that there are suitable measures to safeguard his legitimate interests, such as arrangements allowing him to put his point of view; or
- is authorized by a law which also lays down measures to safeguard the Data Subject's legitimate interests.

Article 6 - Data Transfers

Personal Data can be processed by information systems owned and controlled by an external Processor.

Before transmitting Personal Data to any such provider, the ArcelorMittal Subsidiary concerned must choose a provider providing sufficient guarantees in respect of the technical security measures and organizational measures governing the processing to be carried out, and must ensure compliance with those measures.

6.1. Data Transfers to an External Processor (“Vendor”) in the EU or outside the EU

Golden Rule #1: No ArcelorMittal Personal Data will be communicated/made available to an external Processor without having a written contract signed between the ArcelorMittal Subsidiary concerned and such external Processor. Such contract shall include the standard contractual clause attached to this Procedure (See Schedule V).

Golden Rule #2: No ArcelorMittal Personal Data will be communicated/made available to an external Processor, unless such external Processor provides a level of protection equivalent to that afforded by ArcelorMittal IT Baseline Security controls.

Golden Rule #3: In case of cross-border transfer from Europe to any country outside of Europe, the latest standard contractual clauses imposed by the European legislation (set of standard contractual clauses for the cross-border transfer of Personal Data From Controller to Processor) or by any national law shall also be included in the Agreement signed between the ArcelorMittal Subsidiary concerned and the Processor, when applicable.

The Security Assessment described in this Section must be carried out before contract signature (or contract renewal) in all scenarios where an external Processor will have access to any Personal Data.

The purpose of the Security Assessment is the following : the external Processor must provide the same level of protection for ArcelorMittal’s Personal Data as provided by ArcelorMittal’s Baseline IT Security controls.

Before transmitting Personal Data to a provider who is not an ArcelorMittal Subsidiary, the following steps shall be taken by the ArcelorMittal Subsidiary acting as Data Controller :

→ Step 1 : Security Assessment

The concerned ArcelorMittal Subsidiary shall communicate the attached Security Assessment Questionnaire (Schedule IV) to the Vendor willing to provide services to ArcelorMittal.

The Vendor’s response shall be evaluated by the IT Compliance & Security Officer for the purpose of assessing whether the level of protection so afforded is equivalent to that afforded by ArcelorMittal IT Baseline Security Controls (Schedule III).

When doing this evaluation, the IT Compliance & Security Officer shall be given by the ArcelorMittal Subsidiary the opportunity to discuss with the Vendor, suggest improvement to Vendor’s security measures and inspect its systems in order to check whether the Vendor actually provides an equivalent level of protection.

In the event the result of the Assessment is negative, because of a critical problem in Vendor’s Policies, the negotiation process will be blocked, and no contract will be signed, unless the Vendor commits to solve the problem(s) raised by the ITCS within a short period of time.

→ Step 2 : Contract

In the event the Vendor’s response to the Security Assessment Questionnaire is deemed satisfactory by the ITCS, such response shall be included in the contract signed between the ArcelorMittal Subsidiary and the vendor. The response shall become an integral part of the contract.

The contract signed between the ArcelorMittal Subsidiary concerned and the external Processor shall also include the standard provisions attached to this Procedure (See Schedule V). However, in the event and to the extent that the Data Protection Laws impose stricter obligations concerning such agreement, the Data Protection Laws shall prevail so that the standard clauses included in Schedule V conflicting with Data Protection Laws shall be replaced by new clauses compliant with Data Protection Laws.

In case of cross-border transfer from Europe to any country outside of Europe, the latest standard contractual clauses imposed by the European legislation (set of standard contractual clauses for the cross-border transfer of Personal Data From Controller to Processor) or by any national law shall also be included in the Agreement signed between the ArcelorMittal Subsidiary concerned and the Processor, when applicable.

6.2. Data Transfers to an ArcelorMittal Processor

Any ArcelorMittal Processor must comply with ArcelorMittal IT Baseline Security Controls.

ArcelorMittal IT Baseline Security Controls are automatically incorporated in any and all contracts signed between any ArcelorMittal Processor and its customers (i.e. Data Controllers).

The purpose for which the Personal Data shall be processed by the ArcelorMittal Processor on behalf of its customer shall be mutually agreed in written between ArcelorMittal Processor and its ArcelorMittal customer. ArcelorMittal Processor shall not process the Personal Data for any other purpose. ArcelorMittal Processor shall transfer the Personal Data only in accordance with written instructions from its customer.

When sub-contracting part of all of the services to an External Processor, ArcelorMittal Processor shall comply with the process described in Section 6.1 above.

6.3. Data Transfers to an External Data Controller

All transfers of Personal Data From Europe to External Data Controllers located out of the EU must respect the European rules on transborder data flows (Articles 25-26 of Directive 95/46/EC: for instance making use of the EU Standard Contractual Clauses approved by the EU Commission 2001/497/EC or 2004/915/EC or by other adequate contractual means according to Articles 25 and 26 of the EU Directive).

6.4. Data Transfers to a new ArcelorMittal Subsidiary

No transfer of Personal Data to a new ArcelorMittal Subsidiary shall be made before (i) signature of this Procedure by such new Subsidiary, and (ii) appointment of a Data Protection Correspondent, if there is no Data Protection Correspondent in the concerned country/segment.

Article 7 - Implementation of this Procedure and enforcement mechanisms

- Compliance at local/regional level (Data Protection Correspondent and ITCS)
- ArcelorMittal Data Protection Committee
- Training programme
- Internal Complaint Mechanism
- Audit programme

- Mutual assistance and cooperation with Data Protection Authorities
- Actions in case of national legislation preventing respect of this Procedure

7.1. Compliance at local/regional level (Data Protection Correspondent and ITCS)

Data Protection Correspondent

Each ArcelorMittal Country Manager or Segment Manager will designate one or several Data Protection Correspondent(s). A precise geographical and/or organizational scope shall be assigned to each Data Protection Correspondent.

The Data Protection Correspondent will coordinate all measures necessary in order to ensure Subsidiaries within his/her scope comply with their obligations under this Procedure.

The Data Protection Correspondent will also act as key contact person for any complain arising in his/her scope as described in Section 7.4 of this Procedure ("Internal Complaint Mechanism") and for any Security Breach as described in Section 4.2 of this Procedure ("Security Breach").

The Data Protection Correspondent has the duty to cooperate fully with his peers in any matter relating to the proper performance of this Procedure, especially in matters involving or impacting several Data Controllers in different countries/segments.

The Data Protection Correspondent will keep the Data Protection Committee constantly informed about any complain or other issue/problem arising in the scope of this Procedure.

In the event the Data Protection Correspondent does not fulfil its obligations, the Data Protection Correspondent may be discharged by the Data Protection Committee. In such case, a new Data Protection Correspondent will be designated by the Country Manager or the local management.

IT Compliance and Security (ITCS) team

The mission of IT Compliance & Security Officers is to define, implement & monitor deployment of an internal control system within ArcelorMittal IT, required to achieve IT's objectives in the field of Compliance and Security.

ITCS Officers will more particularly implement and monitor deployment of ArcelorMittal IT Baseline Security Controls both internally and also with regard to external Processors by checking for equivalent minimum security level as set forth in Section 6.1 of this Procedure.

7.2. ArcelorMittal Data Protection Committee

The Data Protection Committee shall remain in effect for the duration of this Procedure.

The Data Protection Committee shall consist of three (3) core members,

- . One (1) of which shall be designated by the ArcelorMittal Group CIO,
- . One (1) of which shall be designated by the ArcelorMittal EVP Human Resource and
- . a secretary, designated by ArcelorMittal Group General Counsel.

The initial members of the Data Protection Committee are identified on Schedule IX.

The Data Protection Committee shall also include all or some Data Protection Correspondents, as deemed necessary by the core members to effectively cover the items on the agenda.

In addition, ArcelorMittal's head of Internal Assurance may, at its discretion, participate himself or designate a representative to attend the meetings of the Data Protection Committee.

Each member may, at his/her discretion, invite other members or consultants to attend meetings of the Data Protection Committee. For sake of clarity, any consultant so invited will not take part in any decision and will not be deemed to be a member of the ArcelorMittal Data Protection Committee.

The Group CIO, the EVP Human Resource and the Group General Counsel may withdraw the designation of any of the member(s) designated by him and designate a replacement (whose term shall commence immediately) at any time by giving notice of the withdrawal and replacement to the other members.

The Data Protection Committee shall meet at such times and places as the members of the Data Protection Committee shall from time to time agree, but in no event less than once every three (3) months.

The agenda for each meeting shall be established by the secretary, and communicated to the members of the Data Protection Committee and also to the Data Protection Correspondents.

Within three (3) business days following each meeting of the Data Protection Committee, the secretary of the Data Protection Committee shall prepare and send to the members of the Data Protection Committee a detailed written report of decisions taken at the meeting.

This Report shall also be communicated to the Data Protection Correspondents.

The Data Protection Committee shall :

- maintain and update the list of ArcelorMittal Subsidiaries bound by this Procedure,
- maintain and update the list of Data Protection Correspondents, in accordance with the requests of ArcelorMittal managers at local/regional level (See the initial list in Schedule VI),
- oversee the implementation of this Procedure and the performance of the Subsidiaries, including future ArcelorMittal Subsidiaries,
- resolve any major issues / problems that may arise,
- initiate, validate and update specific policies for Global Tools (no such policy shall be enforceable without Data Protection Committee's prior approval),
- update Schedule II and Schedule III, IV, V, VI, VII and VIII, with full authority. Such change shall be notified to the Data Protection Correspondents and to the ITCS and will become binding upon the date mentioned in the notification. As an example, it is expected that the standard clause for external services providers in Schedule V may need to be adapted to national laws and to any evolution thereof, on a country-by-country basis.
- modify this Procedure on an as-needed basis, for example, to comply with changes in laws, regulations, ArcelorMittal practices and procedures, ArcelorMittal corporate structure, or requirements imposed by data protection authorities. Changes of this core document

shall be notified to the ArcelorMittal Subsidiaries, and shall be deemed accepted by each of them after a period of two (2) months, unless specifically rejected in writing by a Subsidiary.

- (viii) ensure that changes of this core document and changes to the list of ArcelorMittal Subsidiaries bound by this Procedure are notified to the Data Protection Authorities granting the authorizations with a brief explanation of the reasons justifying the changes.
- (ix) Keep track of all versions of this Procedure

7.3 Training programme

Appropriate training on this Procedure shall be provided to personnel who have permanent or regular access to Personal Data, are involved in the collection of Personal Data or in the development of tools used to process Personal Data.

The Data Protection Correspondent will be in charge of this training programme, which may take the form of an e-learning solution.

7.4 Internal Complaint Mechanism

Any Data Subject may complain that any ArcelorMittal Data Controller is not complying with this Procedure.

The Data Protection Correspondent of the concerned ArcelorMittal Data Controller will be responsible for handling such complaint in a timely manner. A first feedback will be communicated to the claimant within one (1) month following the complaint. The Data Protection Correspondent will then use its best efforts to handle the complaint in a timely manner, taking the complexity and the scope of the complaint into account. It is expected that the investigation period will last between one (1) and six (6) months, except in case of unusual and exceptional circumstances.

In the event an issue cannot be resolved by the Data Protection Correspondent, such issue will be escalated by him/her to the ArcelorMittal Data Protection Committee.

The Data Subject may at any time lodge a claim to the competent Data Protection Authority or file a suit before the jurisdiction of the Data Exporter located in the EU.

7.5 Audit Plan

The group's compliance with this Procedure shall be audited on a regular basis by the Internal Assurance Department. The frequency of such audits shall be no less than twice a year. The Internal Assurance Department may be assisted by a member of the Data Protection Committee. An external team may also be appointed.

Such audit may cover all aspects of this Procedure, both inside Europe and outside Europe.

Each Audit shall be followed by a report including detailed corrective actions, if necessary (Phase 1). These measures will be taken by the ArcelorMittal Subsidiary(s) within a specific timeframe specified in the report. A second visit will then be performed in order to ensure that all corrective actions have been taken (Phase 2).

The Internal Assurance Department and the Data Protection Committee shall establish an annual Audit Plan.

A copy of all audit reports shall be communicated (i) to the Data Protection Correspondent(s) concerned (ii) to the Data Protection Committee (iii) to the EVP Human Resource, the Group CIO and the Group General Counsel (iv) to the

management of the concerned Subsidiary(s).

Data Protection Authorities can have access to the reports of the audit upon request.

The Audit reports shall not be communicated in any manner to any body or person not mentioned in this Section 7.5 ("Audit Plan").

7.6. Mutual assistance and cooperation with Data Protection Authorities

- Subsidiaries shall cooperate and assist each other to handle a request or complaint from a Data Subject or an investigation or inquiry by Data Protection Authorities.
- In the event of any breach of this Procedure outside of Europe, the Data Protection Authority in the country where the Data Exporter is located may request an audit to be performed by ArcelorMittal Internal Assurance Department. Such audit shall be performed in accordance with Section 7.5 of this Procedure.
- Subsidiaries will abide by the advice of the Data Protection Authorities on any issues regarding the interpretation of this Procedure.

7.7 Actions in case of national legislation preventing respect of this Procedure

Where a Subsidiary has reasons to believe that the legislation applicable to him prevents the Data Controller from fulfilling its obligations under this Procedure and has substantial effect on the guarantees provided by this Procedure, he will promptly inform the Data Protection Committee (except where prohibited by a law enforcement authority, such as prohibition under criminal law to preserve the confidentiality of a law enforcement investigation).

In addition, where there is conflict between national law and the commitments in this Procedure the Data Protection Committee will take a responsible decision on what action to take and will consult the competent Data Protection Authorities in case of doubt.

Article 8 - Liability

Any Data Subject can enforce the following principles as rights before the appropriate data protection authority or court, in order to seek remedy and obtain compensation if any Subsidiary does not respect those principles:

- o National legislation preventing respect of this Procedure, as described in Section 7.7 of this Procedure,
- o Right to complain through the internal complaint mechanism described in Section 7.4,
- o Cooperation duties with Data Protection Authority as described in Section 7.6,
- o Liability and jurisdiction provisions as in the following Section and in Section 7.4.
- o Purpose limitation, as described in Section 3.2,
- o Data quality and proportionality, as described in Section 3.2,
- o Criteria for making the processing legitimate, as described in Section 3.1,
- o Transparency and easy access to this Procedure, as described in Section 5.2,
- o Rights of access, rectification, erasure, blocking of data and object to the processing, as described in Section 5.3,

- o Rights in case automated individual decisions are taken, as described in Section 5.4,
- o Security and confidentiality, as described in Section 4,
- o Restrictions on onward transfers outside of the group of companies, as described in Section 6.1 and Section 6.3.

Each ArcelorMittal Subsidiary accepts responsibility for any breach of this Procedure, notwithstanding the joint liability mechanism specified in article 8.2 for violation.

The Data Subject may at any time lodge a claim to the competent Data Protection Authority or file a suit before the jurisdiction of the Data Exporter located in the EU, as provided in Section 7.4.

These rights do not extend to those elements of this Procedure pertaining to internal mechanisms implemented within Subsidiaries such as detail of training, audit programmes, compliance network, and mechanism for updating the rules.

8.1. Obligation to cure any breach

In the event any ArcelorMittal Subsidiary is in breach of this Procedure, such breaching ArcelorMittal Subsidiary shall cure the breach and take the necessary actions to comply with this Procedure.

The Subsidiaries agree that they have to remedy any breach, default or non-compliance with this Procedure, in order to avoid reoccurrence of the problem in the future.

8.2. Obligation to pay damages to the Data Subject

In addition, any Data Subject who has suffered damage as a result of any violation of the eight (8) above-listed Data Subject's rights is entitled to receive compensation for the damage suffered.

In the event the breaching Subsidiary is not located in Europe, the following rules shall apply

- o such breaching Subsidiary and the Data Exporter shall be jointly and severally liable for damage to the Data Subject resulting from any violation of the provisions of this Procedure.
- o The breaching Subsidiary shall indemnify the Data Exporter for any cost, charge, damages, expenses or loss it has incurred.
- o In the event the Data Exporter can prove that the member outside Europe is not liable for the violation, it may discharge itself from any responsibility.

SCHEDULE I

PRINCIPLES FOR PROCESSING PERSONAL DATA CHECKLIST

The purpose of this checklist is to illustrate the way the Data Protection principles must be understood.

"Personal Data will be processed fairly and lawfully"

- Is there a clear business need to process this information ?
- Do the people whose information I hold know that I've got it, and are they likely to understand what it will be used for ?
- Do I need to notify the Data Protection Authority and if so is my notification up to date ?

"Personal Data will be collected for specified, legitimate purposes and not processed further in ways incompatible with those purposes"

- Do I know what I'm going to use this Personal Data for ?
- If I'm asked to pass on Personal Data, would the people about whom I hold information expect me to do this ?

"Personal Data will be adequate, relevant to and not excessive for the purposes for which they are collected and used"

- Do I really need this information about an individual ?

"Personal Data will be accurate, and where necessary, kept up-to-date. Reasonable steps will be taken to rectify or delete Personal Data that is inaccurate or incomplete"

- Am I sure the personal information is accurate and up to date ?

"Personal Data will be kept only as long as it is necessary for the purposes for which it was collected and processed, taking the legal obligations to preserve records into consideration"

- Do I delete or destroy personal information as soon as I have no more need for it ?

"Sensitive Data will be provided with additional safeguards such as provided by the EU Directive 95/46/EC"

- Have I trained my staff in their duties and responsibilities under the ArcelorMittal Data Protection Procedure, and are they putting them into practice ?

"Personal Data may be accessed only by persons whose function includes the handling of such Personal Data, on a need-to-know basis"

- Is access to Personal Data limited to those with a strict need to know ?
- Am I satisfied the information is being held securely ?

SCHEDULE II

DATA PROTECTION CHECKPOINT BEFORE COMPLETING THE DESIGN PHASE OF A PROJECT

The design phase of any project is crucial to ensure that the resulting process/application is compliant with this Procedure. "Design phase" means the phase where the architecture, the specifications and the functionalities of the system are defined by the project team, on behalf of the Controller(s).

The principles set forth in this Procedure must be integrated into any new Information System or any substantial evolution thereof, as early as the design phase.

This SCHEDULE describes the way this objective will be achieved.

As a preliminary remark, it is worth noting that this Procedure is technology-neutral. In the event an existing system is just re-developed on the basis of a new technology, while keeping the same processes, the same data, the same organizational and security measures, the recommendations issued at the time the existing system had been designed will have to be followed, but no new Data Protection checkpoint will be needed for such re-development.

This SCHEDULE is applicable to any new information system falling in the scope of this Procedure, or any evolution thereof (provided however the way Personal Data will be processed will change).

- New Global Tool

The Data Protection Committee must be consulted by the project team prior to the validation of the design of any new Global Tool.

The Data Protection Committee will advise and assist the project team in ensuring that the design of the system is compliant with this Procedure.

In any event, the IT Baseline Security controls (See SCHEDULE III) shall be included in the specifications.

- Segment-specific processes

The Data Protection Correspondents of the concerned countries must be consulted by the project team prior to the validation of the design of any new Segment-specific process.

The Data Protection Correspondents will advise and assist the project team in ensuring that the design of the system is compliant with this Procedure.

In any event, the IT Baseline Security controls (See SCHEDULE III) shall be included in the specifications.

In the case where the new system is expected to use Personal Data taken from an already-existing tool or process, the project team shall also consult the Data Protection Committee.

- Local software applications

The Data Protection Correspondent of the concerned country must be consulted prior to the validation of the design of the system.

The Data Protection Correspondent will advise and assist the project team in ensuring that the design of the system is compliant with this Procedure.

In any event, the IT Baseline Security controls (See SCHEDULE III) shall be included in the specifications.

In the case where the new software application is expected to use Personal Data taken from an already-existing system, the Data Protection Committee must also be consulted.

This rule can entail different actions, depending on the particular case or application. For example, in some cases it may require eliminating/reducing Personal Data or preventing unnecessary processing, or improving security measures in order to comply with the IT Baseline Security controls.

The Controller(s) will be responsible to translate the recommendations of the Data Protection Correspondent into the reality of the system.

Last updated version of the Rules : <http://www..... Arcelormittal Intranet>

SCHEDULE III

IT BASELINE SECURITY CONTROLS

Last updated version of the Policies : <http://www..... Arcelormittal Intranet>

SCHEDULE IV

SECURITY ASSESSMENT QUESTIONNAIRE ("SAQ")

Last updated version of the Questionnaire : <http://www..... Arcelormittal Intranet>

SCHEDULE V

ArcelorMittal Standard Contractual Clause for external Processors

This clause must be included and is MANDATORY in all contracts between an ArcelorMittal Subsidiary acting as Data Controller and an external Processor which is acting as a contractor and to which the ArcelorMittal Subsidiary will disclose Personal Data falling in the scope of this Procedure by means of a structured flow of European Personal Data from the ArcelorMittal Subsidiary to the external Processor in furtherance of the purpose of the contract.

It is expected that the Business Agreement in which this clause will be included already provides a clear description of (i) the overall purpose of the contract (ii) the services to be performed and (iii) the data to be transferred or made available to the Processor.

This Schedule also includes a specific version for Germany (See below).

Data Protection

"Personal Data" means any data relating to an identified or identifiable person (i) provided by ArcelorMittal or any ArcelorMittal Subsidiary which comes into the possession of Vendor or any Vendor subsidiary pursuant to this Agreement (ii) created under or arising out of data provided by ArcelorMittal or any ArcelorMittal Subsidiaries pursuant to this Agreement (iii) automatically generated by the services provided by Vendor to ArcelorMittal.

[ArcelorMittal is and will remain the Data Controller and the Vendor will solely act as Data Processor with respect to Personal Data] ()*.

Vendor shall not process any Personal Data (including Personal Data originally processed by ArcelorMittal), unless it is acting to provide the services described in this Agreement. Vendor shall use its best efforts to ensure the reliability of any of Vendor's staff who have access to or are responsible for the processing of Personal Data.

Upon termination or expiration of this Agreement or upon written request by ArcelorMittal, Vendor shall: (i) immediately cease processing the Personal Data; and (ii) return to ArcelorMittal, or at ArcelorMittal's option destroy, the Personal Data and all copies, notes or extracts thereof, within seven (7) business days of the date of termination or expiration of this Agreement or of receipt of request. Upon the request of ArcelorMittal, Vendor shall also confirm in writing that Vendor has complied with the obligations set forth in this clause.

Vendor shall at all times comply with the IT Security Policies (**) attached to this Agreement and with all relevant laws and regulations relating to data protection ("Data Protection Laws"). In the event and to the extent that the Data Protection Laws impose stricter obligations including stricter security measures on the Vendor than under this Agreement, the Data Protection Laws shall prevail.

Vendor shall not communicate or otherwise transfer any Personal Data to any third party including any Vendor subsidiary or sub-contractor ("Sub-Processor") without the prior written consent of ArcelorMittal which consent may be withheld for any reason or for no reason at ArcelorMittal sole discretion. Prior to seeking ArcelorMittal's consent, Vendor shall provide ArcelorMittal with full details of the proposed Sub-Processor's involvement including but not limited to the identity of the Sub-Processor, its data security record, the location of its processing facilities, a description of the access to ArcelorMittal Data proposed and any other information ArcelorMittal may reasonably request in order to assess the risks involved in allowing the Sub-Processor to process Personal Data. ArcelorMittal may as a condition of providing its consent to any proposed sub-processing require Vendor to enter into a written agreement with the Sub-Processor containing equivalent terms to this Agreement (provided that Vendor shall not be entitled to permit the Sub-Processor to further sub-contract or otherwise delegate all or any part of the Sub-Processor's processing without ArcelorMittal's prior written consent at ArcelorMittal's sole discretion).

In any event Vendor shall procure that its authorized Sub-Processor comply in all respects with the data protection obligations contained in this Agreement and with all relevant laws relating to data protection.

When applicable under European Directive 95/46, ArcelorMittal may require Vendor to execute such additional terms, including without limitation executing the Standard Contract Clauses for the transfer of Personal Information to third countries under Directive 95/46/EC, and the Vendor shall abide by them.

Vendor shall communicate to ArcelorMittal any and all audit reports issued by Vendor's Internal Audit Department related in whole or in part to the services provided to ArcelorMittal.

In addition, Vendor will notify in writing the ArcelorMittal IT Compliance & Security Officer of any security breach or suspected security breach that has, or might have, compromised the privacy or security of any ArcelorMittal data (including Personal Data) within twenty four (24) hours of such breach or suspected breach. Such notification shall include a description of all measures already taken and to be taken by Vendor in order to cure the breach or suspected breach.

Vendor shall fully assist ArcelorMittal with responding to any Data Subject's request to access to his/her Personal Data. In the event Vendor is directly required by a Data Subject to provide information regarding his/her Personal Data, Vendor shall immediately forward such request to ArcelorMittal and Vendor shall not provide any response to the Data Subject without being required to do so by ArcelorMittal.

Vendor shall assist ArcelorMittal in fulfilling registration or other applicable requirements under privacy or data protection laws, including without limitation, providing requested information and registering with data protection authorities or joining self-regulatory programs as requested by ArcelorMittal.

Comments:

In the above contractual provision, "Vendor" designates the Processor and "ArcelorMittal" designates the concerned ArcelorMittal Subsidiary. If necessary, the wording of the above clauses may be adapted to the wording of the Agreement, without affecting the level of commitment of the external Processor.

The contract signed between the ArcelorMittal Subsidiary and the external Processor must also include an "Audit Right" clause. According to this clause, ArcelorMittal Subsidiary shall have the right to audit vendor's compliance with ArcelorMittal IT Baseline Security controls, throughout the contract term.

(*) This *[provision]* must be included only if the ArcelorMittal legal entity signing the agreement is located in Europe. This provision is valid only under European laws.

(**) The IT Security Policies mentioned in the third paragraph result from the Security Assessment. In most cases, it will take the form of Vendor's Security Policies, possibly amended in order to comply with ArcelorMittal IT Baseline Security Controls.

Last updated version of the clauses : <http://www..... arcelmittal Intranet>

SCHEDULE VI

NB : For security reason, this SCHEDULE VI will be left blank in the version made public, outside of ArcelorMittal. This SCHEDULE VI will be included in the copy of the Procedure posted on the Intranet.

Data Protection Correspondents

Last updated version of this list : <http://www.....arcelormittal Intranet>

ITCS Officers

Last updated version of this list : <http://www.....arcelormittal Intranet>

SCHEDULE VII

Audit Questionnaire

Data Protection Compliance Audit

Check-list

Name of the Software Application/Database

Purpose(s) of the Application

Name/Department of the person responsible for this Application

. IT aspects

. functional aspects

Who are the Data Subjects ?

(all AM employees ? or a specific category of AM employees ? AM customers ? ...)

How many Data Subjects do we have in this process ?

(broad idea)

What Personal Data do we have in this process ?

(screen shots)

Are there sensitive data ?

Where do the data come from ?

(In other words, what is(are) the source(s) of the data ?) Directly from the Data Subjects ? or what ?

How long will the data be stored ?

Who has access to the data ?

. within AM

. outside of AM

Access to the data : From where ? Is there any cross-border transfer of data ?

Are the data migrated to/used by another Application ?

If yes : what Application ?

Data subjects's right to have access to their data : how do you inform the Data Subjects about their right to access ?

Is there any third party (within AM or outside of AM) involved in the process ?

If yes : for what purpose (e.g. hosting...) ?

Has the Application been notified (when applicable) ?

What security measures are in place ?

Last updated version of this Questionnaire : <http://www.....arcelormittal Intranet>

SCHEDULE VIII

Description of the processing of Data

Categories of Data

HR Data

Business Data

IT Data

Corporate Responsibility Data

Health and Safety Data

Data Subjects

A majority of Data Subjects whose data are processed are ArcelorMittal employees.

Apart from ArcelorMittal employees, Data Subjects whose data are processed by ArcelorMittal are :

. Customers representatives (ArcelorMittal is involved in "B2B" activities with no consumer in its customer portfolio)

. Vendors representatives

. Contractors working on behalf of ArcelorMittal

. local stakeholders

HR Data

Purposes of the transfer/processing

Human Resources and Personnel Management, including recruiting, delivering pay, managing careers and skills, training (e-learning), administering employee benefits, assessing employees' performance, populating employee directories, complying with applicable legal requirements.

Business Data (Personal Data related to Customers, Suppliers and business partners of all kinds).

The persons are identified as ArcelorMittal's contacts within a company, representing that company.

Purposes of the transfer/processing

Business Process Execution and Management, including sales activities, purchasing activities, accounting and controlling, management of companies' assets, complying with applicable legal requirements.

IT infrastructures Management, including e-mail, access to the ArcelorMittal Intranet, use of collaborative tools, and more generally user access management of IT applications ;

Corporate Responsibility Data

Purposes of the transfer/processing

Corporate Responsibility, including having an understanding of our operating environment and stakeholders' concerns, managing ArcelorMittal ongoing programme of engagement towards local communities.

Health and Security Data

Purposes of the transfer/processing

: Health/security processes are activities to ensure the safety and protection of ArcelorMittal's workers and resources. Examples include protecting occupational health and safety and authenticating worker status to authorize access to ArcelorMittal's resources and facilities

SCHEDULE IX

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Data Protection Committee

The initial members of the Data Protection Committee designated by Group CIO are
. [Name 2]

The initial members of the Data Protection Committee designated by EVP Human Resource are
. [Name 2]

The initial secretary is: Emmanuel CAUVIN

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